

Holiday Inn Taunton M5, Jct.25 - Conference Facilities



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Deane Gate Avenue, Taunton, Somerset TA1 2UA

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Guide Last Updated: 17/01/2018

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Access Guide



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Conference Facilities Introduction

[Collapse -](#)

Related Access Guide(s)

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- [For the Holiday Inn Taunton, M5 Jct.25 DisabledGo access guide please click here \(new tab\) \(https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25\).](https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25)
- [For the Holiday Inn Taunton, M5 Jct.25 - Leisure Facilities DisabledGo access guide please click here \(new tab\) \(https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25---leisure-facilities\).](https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25---leisure-facilities)

Conference Facilities Information

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- The conference facilities are located on the ground floor, to the left of the main hotel.
- The conference facilities can be accessed from the hotel.

Getting Here

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By Road

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- This hotel is located on the outskirts of Taunton, just off Junction 25 of the M5. The hotel is located off the A358.
- This hotel has a car park which is free for all users.

By Bus

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- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on Blackbrook Park Avenue, approximately 190 metres from the hotel.
- [For more information on buses in the South West please click here \(opens new tab\) \(https://www.stagecoachbus.com/about/south-west\).](https://www.stagecoachbus.com/about/south-west)

By Train

Collapse -

- The nearest Railway Station is Taunton.
- Taunton Station is situated in the centre of Taunton, located approximately 2.5 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/tau/details.html\).](http://www.nationalrail.co.uk/stations/tau/details.html)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located in front and to the side of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 5 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 320cm x 585cm (10ft 6in x 19ft 2in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete tiles.
- There is not a road to cross between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 12m (13yd 4in) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- The Blue Badge bays are located at the front of the hotel, close to hotel entrance.
- The standard parking bays are located to the left of the hotel.
- Hotel guests/visitors are required to enter their car registration details on the touchscreen at the reception desk to avoid a fine.
- The height of the touchscreens is 122cm.
- There is also a freestanding touchscreen to enter vehicle registration details at the hotel entrance and the standard car park/conference facilities entrance.
- The height to the top of this touchscreen is 143cm.



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Outside Access (Hotel Entrance)

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Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is ramped/sloped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.

- The height of the bell/buzzer is 141cm (4ft 8in).
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 162cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 122cm.
- There is a member of staff available for assistance at this entrance.

Ramp/Slope

Collapse -

- The ramp/slope is located on the path leading to the entrance.
- The gradient of the ramp/slope is slight.



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Reception

Collapse -

Reception

Collapse -

- The reception point is located to the right as you enter the hotel entrance.
- The reception point is approximately 3m (3yd 10in) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are low.
- The height of the reception counter is medium height (77cm - 109cm).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.

- The type of flooring in the reception area is carpet.

Reception Waiting Area

Collapse -

- There is not a waiting area close to the reception point.

Comments

Collapse -

- Although there is not a waiting area for reception, there is seating in front of the lounge bar.
- There is seating with and without armrests in the lounge bar area.
- The nearest lounge/bar seating is 4m from reception.



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Getting Around

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Access

Collapse -

- There is step-free access throughout the majority of the building.
- There is a slight ramp, with handrails on both sides, for access to the ground floor accessible and standard rooms, standard male toilets and the lift.
- This ramp is located in the corridor to the right just past reception and is shown in photographs 1 and 2.

Circulation

Collapse -

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is good colour contrast between the walls and floor in the majority of corridors/walkways.
- The lighting levels are varied.
- Access to other floors/levels is via stairs and lift.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

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- This venue does play background music in public areas.
- Music is played in the reception and bar/restaurant areas.
- There is a hearing assistance system in the public areas of the building.
- The system is a fixed loop.
- Hearing assistance systems are fitted at the main reception desk and at the bar.

Comments

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- Although the main conference facilities are located in the main meeting/conference centre area there are 2 meeting rooms in the corridor to the right of reception.
- There are also meeting rooms on the second floor, but these can only be accessed by stairs as the lift only travels from the ground floor to the first floor.



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Quantock Suite
 Herilade Suite
 Poulton Suite
 Guestrooms 1-102
 Reception
 Health Club

Outside Access (Standard Car Park/Conference Facilities Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located to the left side of the hotel, leading from the standard car park.
- The entrance area/door is not clearly signed.
- There is ramped/sloped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/does not contrast visually with its immediate surroundings.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 153cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 152cm.
- There is a member of staff available for assistance at this entrance.

Ramp/Slope

Collapse -

- The ramp/slope is located on the path leading to the entrance.
- The gradient of the ramp/slope is slight.

Comments

Collapse -

- There is a double gate with a locked leaf leading from the car park, just in front of the entrance.
- The width of the open gate is 111cm.



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Entrance (Conference Facilities Internal Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located on the ground floor, to the rear of the restaurant/bar.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- The entrance door(s) does/do contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 151cm.

Comments

Collapse -

- This entrance is located to the rear left of the restaurant/bar and is on the ground floor of the hotel, to the left as you enter the hotel entrance.
- This entrance is 16m from the hotel entrance.



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Conference / Meeting Facilities (Priory Suites 1, 2, 3 and 4)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located in the lobby of the conference/meeting facilities area.
- There is step-free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s).
- There is a/a chair(s) with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are adjustable.
- The Priory Suite has wall dividers and can create 1 large room or 4 small rooms or anything else between. The hearing assistance loop is a fixed loop and is available in the Priory Suites.



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Accessible Toilet(s) (Conference/Meeting Facilities Lobby)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located on the ground floor, in the conference/meeting room lobby at the rear of the restaurant/bar or immediately to the left if you enter via the conference facilities entrance.
- This accessible toilet is approximately 20m (21yd 2ft) from the hotel entrance.
- There is step-free access to the accessible toilet.

Features and Dimensions

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- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is tactile and pictorial signage on or near the toilet door.
- The door opens inwards.
- The door is heavy.
- The door is locked by a twist lock.
- The width of the accessible toilet door is 85cm (2ft 9in).
- The dimensions of the accessible toilet are 154cm x 190cm (5ft 1in x 6ft 3in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non-slip floor.
- The height of the light switch/pull cord is 88cm from floor level.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 70cm (2ft 4in).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary, non-infectious waste and waste paper pedal bin disposal units.
- There is a/are coat hook(s).
- There are coat hooks in the toilet at 119cm and 177cm from the floor.

Position of Fixtures

Collapse -

- There is not a/are not wall-mounted grab rail(s) available.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf next to the toilet.
- The shelf is not between 90cm and 100cm.

- The toilet has a lid.
- The height of the toilet seat above floor level is 52cm (1ft 8in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 76cm (2ft 6in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 80cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 123cm (4ft).
- There is not a hand dryer.

Colour Contrast and Lighting

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- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the wash basin wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.
- The lighting levels are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 86cm (2ft 10in).

Comments

Collapse -

- The accessible toilet is 9m from the standard car park/conference facilities entrance.



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Standard Toilet(s) (Conference/Meeting Facilities Lobby)

Collapse -

- Standard toilet facilities are available.

Access to Standard Female Toilet(s)

Collapse -

- The female toilet facilities that were surveyed are located on the ground floor, in the conference/meeting room lobby at the rear of the restaurant/bar or immediately to the left if you enter via the conference facilities entrance.
- The female toilet(s) is/are approximately 18m (19yd 2ft) from the hotel entrance.
- There is step-free access to the female toilet(s).
- There is tactile and pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.
- There is a/are similar standard toilet(s) available.

Access to Standard Male Toilet(s)

Collapse -

- The male toilet facilities that were surveyed are located on the ground floor, in the conference/meeting room lobby at the rear of the restaurant/bar or immediately to the left if you enter via the conference facilities entrance.
- The male toilet(s) is/are approximately 22m (24yd 2in) from the hotel entrance.
- There is step-free access to the male toilet(s).
- There is tactile and pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.
- There is a/are similar standard toilet(s) available.

Comments

Collapse -

- One toilet cubicle has a handrail on the left (shown in photograph 1).
- One toilet cubicle has a handrail on the right (shown in photograph 2).
- The standard female toilets are 9m from the standard car park/conference facilities entrance.
- The standard male toilets are 5m from the standard car park/conference facilities entrance.
- There are similar standard toilets in the main hotel, in the corridor to the right as you pass reception.



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